



## Youth Activity Center Coronavirus Reopening Plan

*Effective June 25th: Tentative Phase 3 Regulations Coming Soon*

Our Youth Activity Center will tentatively reopen under Phase Two guidelines set forth by the State of Louisiana and St. Tammany Parish on June 8th with the following modifications to normal operations: Health screenings of all children including a fever check, hand sanitization upon entry & small groups where children do not mix.

Reservation Availability		
	Weekdays	Weekends
Military Rd & Gause Blvd.	8-9:30, 10-11:30, 12-2, 2:15-4:15, 4:45-6:15, 6:45-8:15	<i>Saturday:</i> 8-9:30, 10-11:30, 12-2 <i>Sunday:</i> 10-12, 12:30-2:30
Pontchartrain Dr:	8-9:30, 10-12 4:15-6:15, 6:45-8:15	<i>Saturday:</i> 8:00-9:30, 10-12 <i>Sunday:</i> Closed

### Reservation Policies

- Each child is allowed a one reservation per day
- Some reservations are for an hour and a half, some are for two, please look at those time slots when scheduling.
- Reservations will open 48 hours prior to availability
- There will be a \$5 no show fee, this is to ensure commitment to your reservations and keep open spots available for people who will use them.

### How To Make A Reservation:

- Reservations can be made on our online member portal (not the same as the app)
  - Please log in to our online member portal:
    - <https://cgff.clubautomation.com/childcare/member-reserve>
    - Or follow the link on the homepage of our website
    - Save the link to your homescreen for quickest access

- Login Information?
  - Start with “Forgot your password?” to create a password with the email that Cross Gates has on file. If we do not have your current email, contact [businessoffice@crossgatesclub.com](mailto:businessoffice@crossgatesclub.com) to update your information
- Making The Reservation
  - [Helpful Video Here](#)
  - Select the child you would like to make a reservation for
  - Select the location and a room for their age group
  - Select a date, leave “1 hour” because you cannot reserve any longer than that
  - Select from the time slots available
  - You should receive an email confirmation
  - You can also always go back to your account to see the reservations you have created

*Safety and Health Precautions:*

- All kids will be given a temperature check upon check in
- All kids will sanitize their hands upon entering
- All employees will be given a daily health screening
- All employees have been trained on health, sanitization and safety guidelines
- Each room, toys and equipment will be sanitized between kids with a no sharing policy
- Rooms are fogged with medical grade sanitizer twice daily.

*Ratios, Social Distancing & Small Groups:*

- All groups will be limited to age ratios:
  - Infants to 18 mths old: 5 kids w/ 1 adults
  - 18 mths to 3yrs old: 9 kids w/1 adult
  - Ages 3-11 9 kids w/ 1 adult
- Once a kid is assigned to a group, they will not interact with any other group of kids to limit their exposure to the general population.
- The groups WILL alternate between stations spending ½ an hour in either: YAC rooms, gym or outdoor space. Kids will get a variety but also not be outside longer than 30 mins.
- Each room will be sanitized before groups alternate.

*Guidelines For Parents:*

- Please keep in mind timeliness, child care is a premium for all parents this summer.
  - Arrive no earlier than 5 mins before your check in time
  - Arrive no later than 5 mins after your pick up time
  - Our Reservation system is built on windows that provide a short grace period of 5 mins to get to the beginning of a class or program and a five minute grace period to pick up after a program. This is to give time to sanitize the space before the

next group arrives and to prevent bottlenecking between groups arriving and departing.

- Please do not bring personal items from home for kids ages 3 and older.
- For kids ages 3 and older please do not bring snacks or food, eating is a regulated activity that puts more restrictions on our programming so we cannot allow it.
- Bring bottled water for your children.
- We cannot prepare bottles. Children under the age of 3 who need food “prepared” such as bottles, please continue doing your best to schedule around feeding time and feed them before or after your reservations. If you MUST bring a bottle it should come prepared. We will allow this age group to eat packaged snacks from home.
- We have done our best to schedule available time slots around club programming, but there will not always be ideal schedules between group exercise classes and other programs that start at particular times. We tried our best to make this work when we could.

Summer Camp vs. Child Care:

We wanted to clarify that Summer Camps were given permission to reopen under Phase One Guidelines. Child Care at health clubs fall under “play places” and were not given permission to reopen until June 8th phase two.

Timeframe:

We are grateful to the members for their patience. We plan to expand capacity once we are in Phase 3.