



Summer Camp 2020: Coronavirus Guidelines

Please take the time to read this detailed information thoroughly so you can understand what to expect and make a decision about whether this is the right environment for your family this summer.

We are planning an exciting summer that will help kids get active and reengaged with their community. Our plan is to help campers adjust to a new normal by maintaining a healthy, safe, and sanitized environment while still having tons of fun.

Based on guidelines from St. Tammany Parish we have made the following modifications:

Camp Availability:

- **Camp Dates:** June 1st - August 16th
 - If there are adjustments to school schedules, we will try to extend weeks and stay open
- **Camp Hours:** 8 am to 5 pm
 - This was a difficult adjustment, staffing guidelines require the same person to be with your kid the entire day, we cannot switch out employees to provide before and aftercare. We also can't require someone to work 11 hour days 5 days per week. We met in the middle and split the hours of before and aftercare.
 - This summer we will not be able to be flexible with pick up. 5 pm is a strict time frame. Parents who are late will be charged late fees of \$1 per min (this will help to cover the over time you will place your child's counselor into). Parents who are excessively late will be removed from the program.

Health and Safety:

- All kids will undergo a temperature check health screening upon arrival and be asked to sanitize their hands.
- Between activities, there will be an increase in the sanitation of hands, equipment, and facility.
- There will be no sharing of equipment between groups.
- Each camper will have a designated spot for their personal bag to prevent the mixing of personal items.

- *Masks will not be required.* We have been advised that this can be dangerous in the heat and with active play. Part of using low numbers and not mixing in groups is to minimize exposure risks.

New Procedures:

- Kids will be in small groups of 9 with 1 adult. No groups will interact.
- Groups will remain consistent with kids and adults.
- There will be no general assembly for lunches, drop off or pick up.
- Parents will not be allowed to enter the facility to limit exposure and decrease traffic from the general public.
 - All drop off and pick up will be drive-through
- There will be no field trips because many businesses are closed to groups and buses as mass transportation for small groups is not feasible.
- Swimming will still be available! Pools have been cleared as an acceptable activity. We will practice social distancing with each group having their own private lanes from the free swim of regular Cross Gates Members.

Registration, Deposits & Weekly Payments:

- **Because of limited capacity this summer, your registration is very important. Child care is a critical function for the community and open spots will be at a premium.**
- Our goal is to be able to provide child care to families that need it. In order to do that we have to have commitments to the weeks parents are registered for so we can fill any spots that are empty.
- Please cancel any week you don't intend to use now so someone else can have it.
- Currently registered parents will have until the end of business Thursday 5/21 to modify their registrations with no penalty.
 - We will transfer deposits and provide refunds.
 - At the end of business Thursday, we will no longer refund deposits at any other point in the summer and a new payment system will start. As below:
 - New Payment policy:
 - Weekly payments are automatically billed on Thursday for the coming week.
 - If you are unable to attend camp there is a \$50 cancelation fee, your deposit will not be refunded.
 - If you do not cancel your week prior to Thursday billing, you will not be refunded the weekly fee if you do not attend.
- Our camps and child care facilities are not open with staff to answer incoming phone calls. Please email your questions and the camp managers will respond or call you back. Military Rd: Courtney@crossgatesclub.com, Gause Blvd: Tammy@crossgatesclub.com Our desk with call in phones will open 9am - 5pm the week of May 25th and we will be available to answer direct phone calls.

Programming:

- Our “Pick Your Path” options will not be available this summer. We are not allowed to let different groups of kids mix, therefore we cannot let kids “pick their paths” and go into different programming.
- We will still have fun! Kids will be allowed to play games and have activities in our indoor studios, sports complex, and plenty of outdoor spaces like playgrounds, fields, tennis courts and we will still be able to swim.

Drive Through Meet and Greet & T-Shirt Pick Up:

We invite you to join us for a quick meet and greet & t-shirt pick up!

Our counselors will be available in drive through lanes at each camp location on Sunday May 31st from 5:30-7:30pm.

- Please drive up, we will get your information and direct you to a parking space
- Stay in your vehicle and your counselor will come greet you (They will be wearing a mask and help you standing socially distanced 6ft away from your window)
- Your counselor will also bring you your camp shirts and answer any questions you might have

LET’S HAVE FUN!

We want to end these updates on a positive note! Adding all of these rules and regulations was a necessity. We want camp to be a positive environment that everyone is excited about. Now that we have all of these rules out of the way, we can get started and camp will be fun. Our team can’t wait to see the campers starting June 1st.